



CHAMPION SUMMER CAMP

Parent Handbook

Summer 2017

*The easy-to-read one-stop guide that will provide you with everything you need to know for
Champion Summer Camp. A must read for all Champion families!*



Welcome to Summer 2017 at Champion Summer Camp! This handbook will provide you with essential pieces of information that will help enhance your family's experience at camp this summer. Important topics to review include:

1. Camp Location & Times
2. Drop Off & Pick Up
3. What To Do When Dropping Off Late Or Picking Up Early
4. Extended Care (AM & PM)
5. What to Bring Each Day
6. Sunscreen
7. Special Event Wednesdays - Field Trips & Onsite Entertainment
8. Snack, Lunch, & Treats At Camp
9. Gold Star Program
10. Camper Progress Reports
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1. Camp Location & Times

Crocker Middle School

2600 Ralston Avenue, Hillsborough

Morning Extended Care:	8:00 am – 9:00 am
Camp Drop Off Window:	9:00 am – 9:25 am
Camp Activities:	9:30 am – 3:30 pm
Camp Pick Up Window:	3:30 pm – 3:50* pm
Afternoon Extended Care:	*4:00 pm – 5:30 pm

Three activity periods are featured in both the morning and the afternoon. A snack break is held each morning at 10:20 am. Lunch starts at noon. Campers get 20 minutes to eat before starting a lunch time free play period.



**There is a 10 minute transition period from pick up on the outdoor basketball courts to our Extended Care room (known by kids as the Game Room). Thus a parent who shows up at 3:55 pm on the basketball courts may be redirected to the extended care room. Billable time in Extended Care does not start until 4:00 pm.*

2. Drop Off & Pick Up

Drop off and Pick Up take place on the outdoor Crocker basketball courts (See Appendix A) from 9:00 am – 9:25 am daily. Camp features a “rolling” drop off, where parents never leave the car (our staff will assist your child out of the car). However, any time a camper is being dropped off for the very first time, it would be best if you could park on campus and escort your child into camp until we can get them situated with their Executive Counselor. If younger campers are scared or nervous we feel it is best for parents to stay until their child calms down.

Pick up runs from 3:30 pm – 3:50 pm daily, and does not involve any parking. Our staff will guide you and assist getting your child into your car. Kids transition from our pick up area to our Extended Care room starting at 3:50 pm, however, we do not start billing for time in Extended Care until 4:00 pm.

Please note that you DO NOT need to let us know who will pick up your child each day. There is no “sign out” procedure because pick up is “rolling” in nature. Kids point to their car during pick up and our staff will only allow a child into a car if they can identify the driver. Thus, it is critical that your child knows who is coming to pick them up each day.

Please review Appendix A of this handbook to see a map of the campus.

3. What To Do When Dropping Off Late Or Picking Up Early

For late drop off, please drop off any items your child has at their group table when you first arrive on campus. After you do so, find a Champion staff member (all of whom will be wearing an orange shirt that says “Champion Summer Camp”) and inform them of what you are trying to do. Anyone on our staff can help get your child to their correct group. If you give me advance notice with an e-mail the day before, I can tell you the location and activity for the group upon your expected arrival.

For early pick up, please be aware of the disruption that early pick ups cause! Every time somebody is picked up early my staff must stop what they are doing to round up your child and escort them through campus. This is a huge distraction and is not fair to the other kids who are trying to enjoy camp. We understand that early pick ups are needed now and then, and the



Champion staff will always make every effort to help out, but it is critical that every parent recognize the disruptive impact that these pick ups have on camp. With all of that said, here are the best options to mitigate the disruption caused from early pick up:

Helpful Early Pick Up Actions:

1. Please notify us with an e-mail the day before and let us know the approximate time you expect to arrive on campus.
2. By giving us advance notification, I can then tell you the scheduled activity for your child at that time. If you are familiar with campus, the best thing you can do is go to the activity location and grab your child on your own (so that one of my staff members does not need to leave the activity that the group is participating in). If you are not familiar with campus I can give you a general description of where the kids will be.
3. If your child is old enough to do so, they can also help by reminding my staff of their situation during the day, or perhaps they can even wear a watch to help keep track of the time they are supposed to be picked up.
4. Another option is to meet with your child's counselor team in the morning to work out a plan. I suggest explaining your situation and perhaps getting a staff cell phone number so that you can trade texts with them to give them a heads up on your arrival.
5. Please note that our Arts & Crafts room (located right next to the Extended Care Game Room) is a terrific waiting/meeting spot because a director and other staff members are just about always in there. However, this room should only be used as a pick up location if it has been confirmed with both your child and their Executive Counselor.

4. Extended Care (AM & PM)

AM Extended Care is offered daily starting at 8:00 am. Campers who arrive before 9:00 am should be dropped off at our Extended Care room (kids know it as the Game Room) and will be automatically checked into AM Extended Care by our staff. Campers who have not been picked up by 4:00 pm are automatically checked into PM Extended Care which runs until 5:30 pm. Campers picked up after 4:00 pm should be picked up from our Extended Care room.

Please see Appendix A to see where our Extended Care room is located. We will also place a sign in front of this room that will be visible as you drive into campus. Parents should plan on parking and walking to this room for any extended care use.

All extended care is tracked in 15-minute increments. Each 15-minute increment costs \$2.50 (\$10.00 hourly rate). Families who use this service for more than one child will get a 50% discount on time accrued by each child after the first. An automatic payment (using



information on file) will be charged retroactively to cover all time accrued. This is an optional service that families can participate in as needed with no prior arrangement.

Please note that families will be charged \$1 per minute for any camper still on campus at 5:30 pm. Our staff will also initiate calls to parents and emergency contacts at this time.

5. What To Bring Each Day

Campers should be prepared for athletic days. Shorts, athletic shoes, and a t-shirt are usually all your child will need for the day. Campers may occasionally get hosed down (especially on hot days), but a change of clothes won't be needed. Camp will provide equipment for all activities. However, campers are welcome to bring a baseball glove, a bat, a favorite ball, or other items that they may want to use in games. It is very common for campers to bring a backpack which they can safely keep in their designated group spot for the day. However, please do not send any valuable items to camp. Camp is not responsible for any lost or stolen items.

6. Sunscreen

My staff will apply sunscreen to campers every day after lunch. IT IS THE RESPONSIBILITY OF THE PARENT TO MAKE SURE YOUR CHILD IS PROTECTED WITH SUNSCREEN IN THE MORNING. If your child has special sunscreen needs, please send your own lotion with them and make sure they know to tell their Executive Counselor.

7. Special Event Wednesdays - Field Trips & Onsite Entertainment

Please note that all Wednesdays at camp will feature Special Events (most of which are field trips). These Special Events offer unique and exciting opportunities for campers to take advantage of and are a critical part of the overall summer experience my staff works so hard to provide. Supervision on all trips is top notch and parents should feel confident that their child will be just as safe at one of these events as their child would be on any other day at camp.

Some days feature two special events. Younger campers (age 5 & 6) are not eligible to attend trips to the beach or Raging Waters. Campers ages 7 & 8 get a choice on days when two special events are offered. Older campers (age 9+) are not eligible for the events set up for younger kids (although exceptions are sometimes granted). Campers must participate in the event specified at registration. Changes can be requested but must be confirmed by e-mail.



Campers should wear their camp jersey (which they will get the first day they attend camp) on all field trips. Camp will provide bus service for these field trips. Please drop off/pick up your child on these days exactly as you would any other camp day.

Below is a schedule of 2017 Special Events along with a description for each:

Champion Summer Camp Wednesday Special Event Schedule			
Session	Beach Trip or Onsite Magic Show	Raging Waters or Trampoline Park	Bowling (for all ages)
Session 1	June 14	June 21	June 28
Session 2	July 5	July 12	July 19
Session 3	July 26	August 2	August 9

Beach Field Trip

Please note that our beach trip will feature one activity at camp before we leave (at approximately 10:45 am). Campers should bring a change of clothes and a towel in a back pack for this day. Please send layers of clothing as it can be cold and windy at the beach sometimes. As noted previously, camp will provide snack and lunch for all campers on this day. **The bus usually arrives back at camp at 3:15 pm, however, there is always a chance we may run late!** Camp's drop off and pick up procedure does not change in any way for this day.

Bowling

This is now ordinary bowling trip! We announce camper spares and strikes on the loud speaker (kids love to hear this), we have a DJ play music the entire time, and we have a camp-wide mini dance party in the disco lounge before we leave! No preparation is needed for Bowling (other than sending your child to camp in white soled shoes if you can). Camp will provide snack & lunch. This is a half-day field trip. We depart first thing in the morning at 9:30 am and we will be back on campus around 12:30 pm. The remainder of the day will be spent on campus. Please follow normal drop off and pick up on this day.

Magic Show & Balloon Twisting (Onsite Event)

The Bay Area's #1 Magician will perform an amazing show followed by 1-on-1 custom balloon twisting with all campers. These are no ordinary balloon figures, so be prepared to be dazzled by what your child brings home. This day will also include arts & crafts, our world famous game room, and fun 'n games on the playground. A pizza lunch is also be provided by camp on this day. This event is required for younger campers ages 5 & 6 and is age appropriate for 7 and 8 year olds who can opt in if they like. We strongly suggest kids ages 8 and up participate in the



beach field trip on this day. Please contact us to discuss your situation if you are not comfortable with these age recommendations.

Raging Waters

A chartered bus company provides transportation for the entire camp on this day. Departure will commence promptly at 9:35 am. **The bus usually arrives back at camp at 3:15 pm, however, there is always a chance we may run late!** Camp's drop off and pick up procedure does not change in any way for this day.

Champers should come to camp with their camp jersey on (they will be required to wear it all day). Champers should also arrive already wearing a bathing suit, with a change of clothes and a towel packed in a bag. Most champers will be escorted by a staff member through the park (usually in groups of 3 or 4, but sometimes just 2 for our youngest campers), while our older champers will be allowed to travel through the park on their own. We will have additional supervision for this day, and you may also insist that your child wear a life vest if you like (our youngest groups will be required to wear life vests) by sending us an e-mail with this request at least one day prior.

Please note that Raging Waters does not allow food to be brought in (they will make an exception if someone has special diet needs), so as noted above, camp will pay for all camper lunches on this day.

Sky High Sports Trampoline Park

Get ready to jump, jump, and jump some more at the #1 trampoline park in the Bay Area. Campers who participate in this special event will depart at approximately 10:40 and return to camp around 1:45 pm. This day will also include arts & crafts, our world famous game room, and fun 'n games on the playground. Camp will provide lunch on this day (choice of pizza or chicken nuggets). This event is required for younger campers ages 5 & 6 and is age appropriate for 7 & 8 year olds who can opt in if they like. Kids ages 9+ are not eligible for this trip unless special permission is granted from the director (via e-mail). Please contact us to discuss your situation if you are unsure if this trip is right for your child.

Please note that a waiver must be completed for your child to participate in this event. This waiver can be signed online at: <http://bur.skyhighsports.com/>

8. Snack, Lunch & Treats At Camp

Choice lunch catered lunch service includes a snack, an entrée, a piece of fruit, and a juice/water. The menu features at least 9 options daily, each of which cost about \$5.50.



Campers who are not signed up for catered lunch service should bring their own snack and lunch to camp. Camp snack time is at 10:20 am each morning, and camp lunch time is at noon.

Please note the following snack and lunch schedule for our Special Event Wednesdays. Campers with special dietary needs should bring their own lunch on any day listed below.

Lunch/Snacks Provided by Camp for Special Events (on Wednesdays)			
Special Event	Event Dates	Snack	Lunch/Desert
Beach Field Trip	June 14 July 26	Tortilla Chips & Granola Bars	Pizza, Juice/Water, & Cookie/Brownie
Bowling Field Trip	June 28 July 19 Aug 9	French Fries & Fruit Punch/Soda/Water	Pizza & Juice/Water
Magic Show (Onsite)	June 14 July 5 July 26	Tortilla Chips & Granola Bars	Pizza, Juice/Water, & Cookie/Brownie
Raging Waters Field Trip	June 21 July 12 August 2	Chips (served with lunch)	Burgers/Hot Dog/Veggie Burger, Soda, & Popsicle
Trampoline Park Field Trip	June 21 July 12 August 2	Tortilla Chips & Granola Bars	Choice of Chicken Nuggets or Pizza, Water, & Cookie/Brownie

All campers get a popsicle at the end of each day (fudgesicles, orange dream bars, pushups, twin pops, missile pops, etc...). Once a session we will end the day with an ice cream sundae (in place of a popsicle). Most of the rewards distributed at camp are not food items, but we occasionally (once or twice a week) will give out some candy or cookies (like a couple of Starbursts or Oreo cookies) as a treat.

Please see Appendix B of this handbook for snack, lunch, & treat FAQs. Please see Appendix C of this handbook for lunch & snack service (by Choicelunch) sign up instructions.

9. Gold Star Program

Camp is intended to be about much more than just playing games. Our staff will continually promote healthy values to campers such as teamwork, effort, attitude, sportsmanship, etc... Gold Stars will be given to campers who demonstrate excellence in camp core values. These



stars should be considered a great honor, and we need your help to make this program a success!

The stars have an iron-on adhesive that will allow them to be attached to a t-shirt. As we send these stars home with kids, we will need your help to attach these stars to your child's camp jersey (see Appendix D for iron-on instructions and washing/drying instructions). Please be advised that the adhesive is quite secure, but stars may become dislodged depending on how the shirt is dried. Sewing the stars on is also an option.

We hope that your child will proudly display stars they have earned on their camp t-shirts. Our staff will do our best to make a big deal out of these stars, and we hope you will do so as well!

10. Camper Progress Reports

Aside from Gold Stars, very few other indicators are provided to notify you about your child's progress at camp. Parents should feel welcome to talk to group leaders for detailed information about how their child is doing. The best time to do so is during morning drop off (from 9:00 am to 9:30 am). Special meetings can be arranged upon request if need be.

11. Medical & Emotional Considerations

You can greatly assist our staff by taking time to explain the severity of any special medical or emotional considerations we should be aware of and how to prepare accordingly. It is best that you meet with your child's Executive Counselor for this discussion. The best time to do so is in the morning from 9 – 9:30 am. This is also the appropriate time to pass on medicine or emergency items (such as an epi-pen). Our staff can keep such items on them at camp or store them in the group cubby so that they can be easily accessed if need be.

12. Camper Cell Phone Policy

Please DO NOT let your child bring a cell phone to camp. The whole point of camp is to get away from digital technology! If you want your child to have a cell phone at camp, please send me an e-mail with details on intended use. We kindly ask that all parents work with us to minimize cell phone use at camp (but we recognize that you might want your child to check their phone at lunch or at the end of the day for a variety of reasons). Phones are not allowed to be used on the bus for field trips. Any child who brings a phone on a field trip should give it to their counselor. Also, during lunchtime free play, children are not to have phones active (other than a quick check for a message). Also, please note that Champion is not responsible for any lost or damaged items at camp regardless of how an accident occurs.



13. Important Camp Policies (Schedule Changes, Missed Time at Camp, Etc...)

What is your payment/refund/cancellation policy?

Prior to May 15, a non-refundable \$100 deposit (per plan) is due upon signing up to secure a place in camp for your child. Full balance payments are due on May 15 and no portion is considered refundable after this date. Please send an e-mail to info@championsummercamp.com for any refund or cancellation request. Any such request must be confirmed through e-mail by a Champion staff member to be considered valid.

How do you charge to add a day(s) to a previously purchased session plan?

Additional days can be purchased and added on to existing plans. Standard rates will apply. Please send an e-mail to info@championsummercamp.com for any request to add a day(s) to an existing plan. Any additions requested will be granted based on availability and are not guaranteed. Any requested addition must be confirmed through e-mail by a Champion staff member to be considered valid.

How do I make schedule changes if my summer plans change after I have already signed up?

Schedule changes can only be made by Champion staff members. Please send an e-mail to info@championsummercamp.com for any schedule change request. Requests will be granted based on availability and are not guaranteed. Any requested change must be confirmed through e-mail by a Champion staff member to be considered valid. There are no administrative fees when adding days to an existing schedule. However, please note that a \$25 administrative fee will be applied to any completed request that switches or removes a day from an existing schedule.

Can I remove days from my plan after my initial purchase?

Before May 15, you can remove days from a plan for a \$25 fee per request. Your balance will be adjusted according to our price schedule, minus change fees that apply. After May 15, removing a day will not qualify for a refund. Please send an e-mail to info@championsummercamp.com for any schedule change request. Any requested change must be confirmed through e-mail by a Champion staff member to be considered valid.

What is your transfer policy?

Transfers from one week to another carry a \$25 administration fee per request. Please send an e-mail to info@championsummercamp.com for any transfer requests. Requests will be granted based on availability and are not guaranteed. Any requested transfer must be



confirmed through e-mail by a Champion staff member to be considered valid.

Why do you charge administrative fees for schedule changes and transfers?

At Champion, you are not just paying for “time at camp”, but rather “scheduled time at camp”. This distinction is critical to recognize given the extensive measures taken to ensure that proper staff, equipment/supplies, and facilities are in place to provide a fun and safe experience for all campers involved. Schedule changes have an impact on camp operations and require additional administrative work. We do our best to accommodate all schedule change requests and charge only what is necessary to help cover the time, effort, and disruption that these changes create for us.

How do schedule changes impact the Early Bird and Additional Plan discounts that you offer?

Our Early Bird Discount is conditional upon keeping a set schedule at the time of purchase. Thus any day awarded our Early Bird Discount at sign up will lose this benefit upon being changed. Schedule changes have no impact on our Additional Plan Discount.

Do you offer “Make Up” days for missed time at camp?

No “Make Up” days are offered at camp for missed time. Like most standard day care programs, any missed day is considered to be time that has been forfeited.

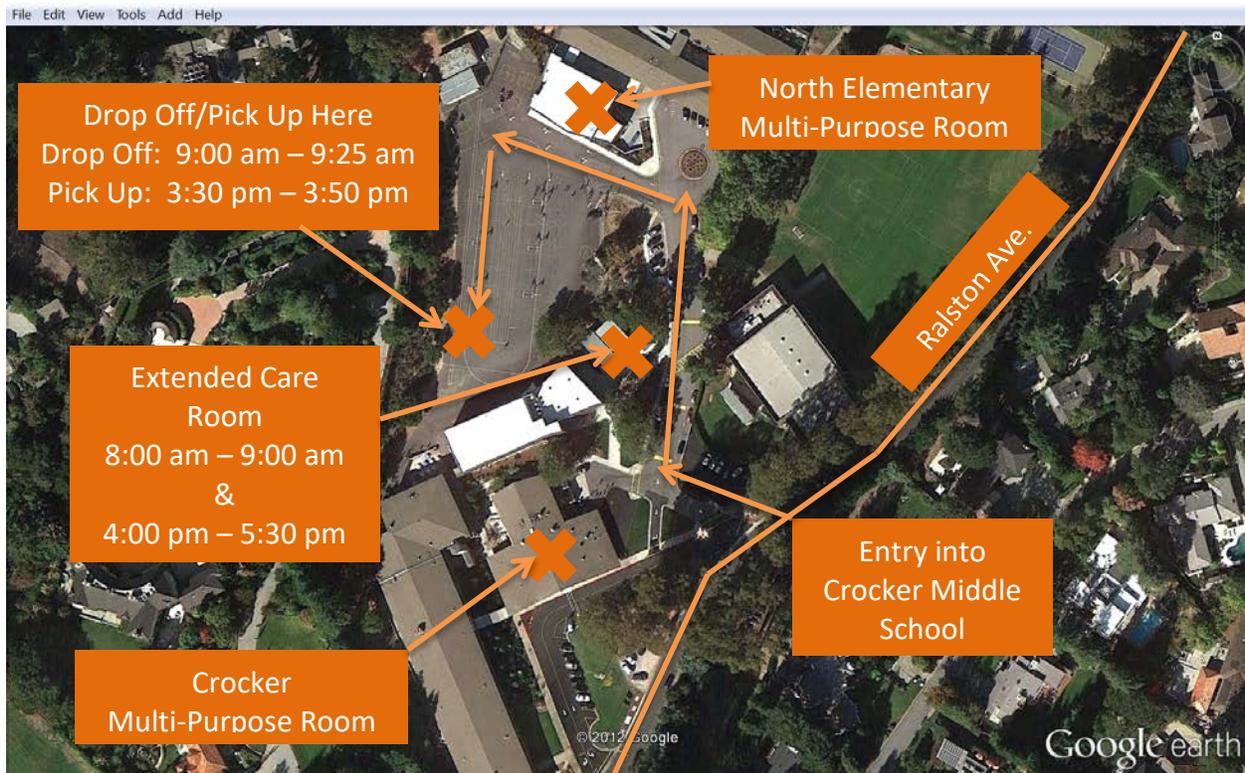
14. Contacting The Executive Director In The Summer

If possible, I would prefer to receive e-mails for all camp items. I will respond to all e-mails within 24 hours. You can also text or call me at 415-602-0722 and I will do my best to respond as soon as I can. Evenings and weekends are the best time to speak with me on the phone.

Please don't hesitate to contact me with any other questions you may have. I look forward to seeing you in person at camp!

Tony Basso
Executive Director
tbasso@championsummercamp.com
415-602-0722 (cell)

Appendix A – Drop Off & Pick Up Map



There is a single point of entry into the Crocker Middle School Campus. Once you enter campus drive to the “back” (turn right at the first chance you are able to do so upon entering campus) where the outdoor basketball courts are. Drop off and pick up within standard hours will take place on these basketball courts and our staff will direct you once you get there.

Please note that Extended Care drop off and pick up takes place at a different location than our standard drop off and pick up. You will see our “Extended Care” room along the way on your route to camp’s standard drop off/pick up location. It will be easy to identify with an orange sign in front. You will be able to park on a campus road next to our Extended Care room and should walk in to sign out your child when using this service.

Please note that we will use the Crocker Teacher’s Lounge for our staff office (located at the front of campus as you enter and also marked with an orange sign).



Appendix B – Snack, Lunch, & Treat FAQs

Am I responsible for providing a lunch & snack each day for my kid(s)?

YES!!! Everyday your kid(s) attend camp, it is critical that you have either ordered a lunch for them through our lunch service or that you have packed and sent a lunch with them to camp. However, please note that camp will provide lunch every Wednesday as part of the special event offered (however, campers with special dietary needs should bring their own lunch to these events).

Do most families use Choicelunch lunch & snack service or pack lunches?

About 75% of families sign up for Choicelunch service while 25% pack lunches that kids take with them.

How is lunch & snack provided on Special Event Wednesdays (which include field trips)?

Camp will provide lunch every Wednesday as part of the special event option purchased (however, campers with special dietary needs should bring their own lunch to these events). Detailed information is provided above in Section 8 (Snacks, Lunch, & Treats At Camp).

What kinds of “treats” are given out at camp?

We give campers a popsicle at the end of each day (fudgesicles, orange dream bars, pushups, twin pops, missile pops, etc...). Once a session we will end the day with an ice cream sundae (in place of a popsicle). Most of the rewards distributed at camp are not food items, but we occasionally (once or twice a week) will give out some candy or cookies (like a couple of Starbursts or Oreo cookies) as a treat.

What else should I know about the lunch & snack service provided by Choicelunch?

- Choicelunch will be offering up to 8 entrée options daily (2 or 3 hot selections & 5 or 6 cold selections), each of which costs about \$5.50.
- Each entrée option also includes a snack, a piece of fruit, and a drink.
- The snack will be chosen by campers from a “snack box” that has several different options (like raisins, sunflower seeds, fruit rope, popcorn, pirate’s booty, etc...).
- The fruit of the day (strawberries, oranges, apples, etc...) is grade A quality and changes daily.
- A choice of apple juice or water is served at lunch time. Kids frequently drink water during the day from school water fountains as well.
- All Choicelunch entrées are 100% nut free.
- Once registered, families may login and edit orders as they desire.
- I personally will be eating Choicelunch meals every day. I highly recommend it!!!
- You can learn more at www.choicelunch.com.



What happens if I forget to provide a lunch? What if my child drops/spills their lunch?

Camp will have a variety of “emergency” options in the event that a lunch is forgotten, dropped, or something else happens. We plan to have lunchables, fruit, yogurt, string cheese, chips, etc... to cover a variety of different tastes. Please note that we will charge \$10 for each time that this “emergency” service is used.



Appendix C – Lunch Service (by Choicelunch) Sign Up Instructions

Each “lunch” includes an entrée, snack, fruit, and choice of juice or water for around \$5.75 per.

For any problems ordering lunch for camp, please contact Choicelunch Customer Service:

- Hours: Monday – Friday from 8:00 AM – 4:00 PM
- E-mail: customerservice@choicelunch.com
- Phone: 855-465-8624

TO SET UP YOUR ACCOUNT, DETERMINE WHICH SCENARIO IS TRUE FOR YOU...

1) You have never ordered from Choicelunch:

You can create an account by going to www.choicelunch.com. Click ‘sign up’ and make your way through the prompts. When you add your student, search for Champion Summer Camp in the city of Hillsborough.

2) You have a Choicelunch account that was created for a school or camp other than Champion:

You will need to create a new account for Champion Summer Camp. You can share the same login (email address) and password across both accounts. When creating the CSC account, enter the same email/password as your current account. IF you can’t remember your password, please click the ‘forgot password’ link and follow the instructions to reset. Then, create a new CSC account with the same email/password. Add your student to the CSC account. The next time you login, you will be presented with a choice of accounts in which to access.

3) You have a Choicelunch account that was created for Champion Summer Camp:

Your account is still valid and can be accessed with the same login (email address) and password that was used to create the account.

Stuff All Families That Plan To Use Choicelunch Should Know...

- The deadline to order/cancel a lunch order is 9 am the day prior.
- Please make sure you understand which dates your child(ren) is signed up for at camp, and only order lunches on those days. (If you misorder by accident, there is really nothing that can be done unless you are able to cancel by the deadline listed above.)
- Once registered, families may login and edit orders as they desire.
- One of the pieces of information asked for is listed as “Grade” but the answer choices in this field will be “Male” or “Female”. This is intentional and will help us manage our lunch lines more effectively since groups will be going through as “all boys” or “all girls”.



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- Also, there is a question that asks about “Emergency Lunch Preferences”. This question is pre-built into their system and will not apply regardless of the answer you choose. Please see the FAQs above for more information about how we handle “Emergency Lunches”.
- Champion will not have any visibility into your orders at Choicelunch. We have no access to their system. Inquiries about an order should be directed to Choicelunch Customer Service:
 - Hours: Monday – Friday from 8:00 AM – 4:00 PM
 - E-mail: customerservice@choicelunch.com
 - Phone: 855-465-8624



Appendix D – Gold Star Instructions

1. Sewing on the stars is recommended for best results.
2. To iron on the patches, first warm up the iron for 5 minutes (unless it is a rapid heat iron) on a medium (silk/wool) setting (or higher if possible without scorching the fabric). The iron must be hot enough to melt the glue. Children should not iron on the patches, adults only please!
3. For best results, use the iron to first heat the place where you are going to place the patch, so it is warm.
4. Then position the patch where you want it to permanently be with the glue side against the fabric.
5. Press the iron firmly to the patch and hold for 10 seconds as a test. It usually takes 20-25 seconds to fully melt the glue, but irons vary, so be careful and don't burn or melt the fabric. If the glue isn't fully melted or if you handle the patch while the patch is still warm, the patch may start to come off the fabric. If this happens, iron it on again.
6. You MUST let the Patch set for a few minutes until it is cool before you handle it.

IMPORTANT: Don't wash or dry the fabric that has patches glued onto it using extreme heat -- hot water or an extremely hot dryer can soften the glue and cause the patches to come off the fabric. Wash on a warm or cool setting, and dry on a medium or lower setting -- the higher the heat, the more likely it is that the patch will come off. After repeated washing and drying, the patches may come off. The best way to ensure this doesn't happen is to use a needle and thread to put a stitch in the patch that secures it to the fabric -- that way the patch won't fall off and you can iron it back on.